



## **1.0 General**

An effective RWIS program requires continuous training. New users unfamiliar with RWIS technologies must be trained to integrate RWIS into their operations. Periodic refresher training is also needed so that users can be reminded of current concepts and be advised of new technologies.

## **2.0 Responsibilities**

### **1. Bureau of Highway Maintenance**

- Provide or arrange for all required training for region and winter maintenance service provider personnel. Training can be conducted either in one-on-one sessions or in group sessions arranged by the regions.
- Develop training to meet current needs. Training materials can take many forms, including on-site presentations and computer-based training. The training materials will consist of two major categories

Basic: This section will instruct users on what weather information is available and how to access this information.

Advanced: This section will instruct users on how to use the available weather and RWIS information to implement more effective anti-icing strategies. Various methods will be used, with weather scenarios being the primary one.

- Explore training opportunities available through multi-state cooperative efforts.
- Solicit from the regions and winter maintenance service providers areas that require additional training and develop materials to meet these needs.

### **2. Regions**

- Notify the Bureau of Highway Maintenance when RWIS training is required by either region or winter maintenance service provider personnel.
- Arrange group training at least every other year or as needed for all winter maintenance service providers within the region. Preferably, the training session should be separate from any other meeting such as patrol superintendents' meetings.

### **3. Winter maintenance service providers**

- Notify the BHM whenever any personnel within their agency require RWIS training.
- Attend group training sessions arranged by BHM and the regions.
- Provide feedback to BHM on subjects for which they think additional training is required.